$S \underset{\text{grupo} \mid \text{hotelero}}{\text{snpo} \mid \text{hotelero}}$



Grupo Hotelero Santa Fe reports its results of 4Q14



















Krystal Urban Cancún





During December 2014, the Company announced the acquisition of a 212-room full service hotel under the name "Krystal Urban Cancún Centro", the first hotel operated under the Krystal Urban brand.























Krystal Beach Acapulco

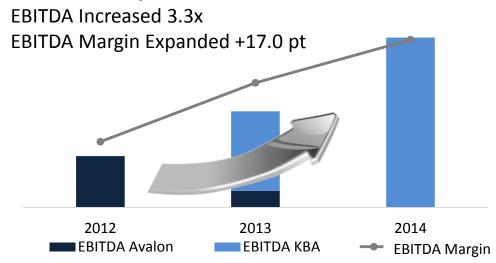






- Acquired in April 2013
- Rebranded as Krystal Beach Acapulco (formerly the Avalon Hotel)
- Action Plan
 - L. Product Improvement
 - 2. Sales & Marketing Plan
 - 3. Reengineering Process

In a 20 month period:

















Krystal Grand Punta Cancún



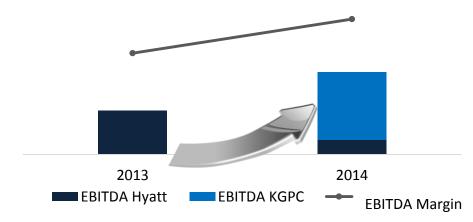




- Hyatt Cancún acquired in September 2013
- Early terminated Hyatt's operating contract and rebranded as Krystal Grand
- Action Plan
 - 1. Product Improvement
 - 2. Sales & Marketing Plan
 - 3. Reengineering Process

In an 8 month period:

EBITDA Increased 42%
EBITDA Margin Expanded +7.0 pt











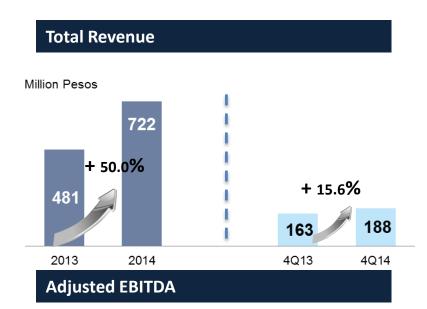


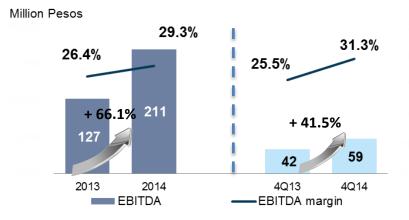












Revenue growth drivers:

- Increase in both Occupancy and ADR
- Stabilization process of hotels
- Optimization of sales channels

EBITDA growth drivers:

- Top line growth
- Operating model efficiencies



















- Outstanding year for the touristic industry in Mexico. Historic record of over 29 million international visitors representing an increase of 20.5% versus 2013.
- Domestic activity has reached a five-year high, reaching 57.2% in occupancy for the 70 key destinations in the country.
- Domestic tourism activity represents 76.3% of the tourist activity in the country.
- Our brand's targets the largest component of the market.

















Q&A Session













